

POLICY TITLE: VISITATION POLICY

RESPONSIBLE PERSON:

The administrator or designee is responsible for ensuring that staff adhere to the visitation policy and procedure.

The responsible person will uphold the following:

Unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations.

REGULATION:

No health care facility in Florida may require proof of vaccination or immunization status as a condition to visitation and must allow for consensual physical contact between patients and their loved ones.

The visitation policies and procedures required by this section must allow in-person visitation in all the following circumstances, unless the resident, client, or patient objects:

- End-of-life situations
- A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support
- The resident, client, or patient is making one or more major medical decisions
- A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died
- A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver
- A resident, client, or patient who used to talk and interact with others is seldom speaking

POLICY

The Assisted Living will resume consensual visitation to family and friends with heightened universal precautions between the hours of 9am to 9pm after checking in at the front desk or with an authorized staff member.

The resident can have visitors during the visit, not exceeding 2 hours between the hours of 9:00am and 9:00pm.

The community will either direct the visitor to the posted procedures or provide them with a handout.

PURPOSE



1. To increase resident and family social bonding.
2. To help resume normalcy to minimize resident feelings of isolation and depression.

Infection Control and Education Policy

POLICY: Each visitor will have education to ensure that they are aware as to how to take precautions to avoid the spread of any disease or virus. Education for Visitors: Educational material regarding infection control as well as a written copy of this policy will be available to all visitors prior to or upon their visit.

PROCEDURES (as per the state of Florida, mask wearing may be optional and used at discretion of the visitor and resident). During a Pandemic PPE's will be enforced.

1. If family member calls before attending, they will receive a verbal introduction as to what will happen when they arrive
2. Mask is to be worn covering both nose and mouth
3. Temperature must be taken and read below 99 degrees by both visitor and resident before engagement is allowed
4. Wash hands
5. Complete screening questionnaire
6. Complete the consensual physical contact form
7. Wash hands again
8. Social distance at a minimum of 6 feet apart
9. A staff will direct you to your loved one(s)
10. Food sharing (drinks, utensils.) will not be allowed during visitation
11. The visitation shall not exceed two hours daily
12. After visitation, both resident and family members will wash their hands.
13. This process will be overseen by the administrator or designee
14. Visitor will sign out in the logbook.

Note:

Note: Demented residents may be fragile and may not be able to follow directives, in such a situation, the resident will be supported by a care staff member.

VIOLATION OF POLICY AND PROCEDURE

If a visitor violates the procedures, the visitation can be suspended.

VISITATION VISITOR RESPONSIBILITIES

VISITATION INFECTION CONTROL RULES

1. Wash hands or sanitize before signing in.
2. Sign In and answer questionnaire if applicable
3. Use social distances of 6 feet apart



GOLDEN PALM
Assisted Living

4. Use face covering or mask, covering nose and mouth.
5. Do not bring food or beverages into the facility
6. Do not engage with other residents (only your family member or patient)
7. Discard face mask and gloves in a trash bin on the premises
8. Consult with front desk / administrator with any questions.
(ex: privacy room to meet with resident, status of care, etc.)

VISITATION HOURS AND NUMBER OF VISITORS

The hour for visitation is between 9:00 a.m. to 9:00 p.m.
The visitation will be for a minimum of 2 hours to ensure other family visitation can occur.
The resident can have 2 persons visit during their time of visitation.

VISITOR VISITATION ACKNOWLEDGMENT PAGE

I, _____ am a visitor, visiting my friend / loved one named
_____ and I acknowledge that I have read the
Visitation Policy and Procedures. I will carry them out while I am visiting with my loved one(s).

_____ Date: _____
Visitor's Signature